

Ohio Head and Neck Surgeons Financial Policy

Our team at *Ohio Head and Neck Surgeons, Inc.* is proud to deliver professional comprehensive medical care to you. Recognizing and fulfilling that responsibility, we are dedicated to making care as cost-effective as possible. To assist you in your health care investment, we would like to provide you with the following information.

Payment Plans

Financial considerations should not be an obstacle in relation to your health and wellness. Being sensitive to the fact that people have different needs in fulfilling their financial obligations, we are pleased to offer you information on how to obtain a payment plan through Care Credit. This is a program that offers our eligible patients an extended monthly payment plan option with no initial payment, interest free and low fixed interest rates. We will be glad to discuss further details pertaining to the payment plans. **Payment Options** Cash, Personal check, Money Order, Visa, MasterCard, Discover, American Express and Care Credit.

Our Insurance Philosophy

Our practice understands that patients rely on their medical insurance benefits to help defray the costs of medical services. We are happy to assist you in filing your claim with your medical insurance company. We will communicate with your insurance and send them additional information if necessary however if you have a large deductible, you will be responsible for paying this deductible in full prior to your surgery.

Your insurance is a contract between you, your employer, and your insurance company. It is important that you understand its provisions. If your medical plan does not pay within 60 days of treatment, you must pay any outstanding balance and seek reimbursement from your medical plan. If your medical plan pays more than expected, you will receive a refund check.

We cannot guarantee payment of your claims, and our office will not accept responsibility of negotiating claims with your insurance company. If your insurance company pays only a portion of your bill or rejects the claim, any contact or explanation should be made to you, the policyholder. Reduction or rejection of your claim by your insurance company does not relieve your financial obligation that you have incurred with our office.

Divorced Parties

If you and your spouse are divorced, whoever brings the child into the office and signs the financial policy is financially responsible for paying the balance of the bill.

I understand and agree to Ohio Head and Neck Surgeons Financial Policy and will pay my financial obligation: _____

(Patient Signature)

(Date)

Patient name: _____ (please print)